



Work Sampling Online

Frequently Asked Questions

I understand The Work Sampling System, Fifth Edition has a new user interface and revised content. When are these revisions available?

July 26, 2013

Does my username change?

No, your username remains the same.

Is a new password needed?

Yes, the first time you log in to Work Sampling Online you will be prompted to reset your password.

Are any mobile devices compatible with this latest edition?

Currently, you can use it on an iPad.

What Operating systems are supported by the new user interface?

PC

- Windows 7
- Windows 8

MAC

- MAC 10.6 (Snow Leopard)
- MAC 10.7 (Lion)
- MAC 10.8 (Mountain Lion)

iPAD

- iOS 6 or greater

What will happen to my existing training account?

Training accounts will be migrated to the new platform along with all other accounts.

Which web browsers can I use with the fifth edition?

PC

- Internet Explorer 8 (We offer limited support for IE 8. For the best Work Sampling Online experience, we recommend that IE 8 users update to IE 9 or above.)
- Internet Explorer 9
- Internet Explorer 10
- Chrome (current version plus previous two versions)
- Firefox (current version plus previous two versions)
- Safari 5

MAC

- Chrome (current version plus previous two versions)
- Firefox (current version plus previous two versions)
- Safari 5 (OS 10.6 and 10.7 only)
- Safari 6 (OS 10.7 and 10.8 only)

iPAD

- Chrome (current version plus previous two versions)
- Safari 6

If I am using Internet Explorer 9 or 10, should compatibility mode be enabled?

For teachers, Internet Explorer compatibility mode is no longer supported and should be disabled. Please note, compatibility mode should remain enabled for program administrators.

What happens to my assessment data (i.e., Checklist data, Observation data, COSF data, Narrative Summary data, and other summary report data)?

Your fourth edition 2012/2013 assessment data for The Work Sampling System Online no longer aligns with the fifth edition content and will be deleted. However, this does not diminish your effectiveness to provide systematic, seamless reporting. Watch for more details about this as the new revision is released.

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